

## Requests to the Area where Pre-Emergency Measures to be taken

- ① Area Entire Osaka Prefecture
- ② Period From April 5 to May 5
- ③ Details Described below

### ● Calling on residents (Based on the relevant law)

- Dine in a group of 4 or less ※1 and with a mask ※2
- Be tested as soon as possible when having any symptoms
- Refrain from going to restaurants, etc. after shortened business hours
- Refrain from joining welcome/farewell parties, and cherry blossom viewings with eating and drinking
- Refrain from non-essential outings and travels within entire Osaka Prefecture  
※ 【Requested from April 8】
- Refrain from non-essential outings and travels across Osaka Prefecture

※1 Family members, infants and helpers for the elderly and the handicapped are NOT included

※2 This is not applied if diseases, etc. make wearing a mask difficult

● **Holding events (based on the relevant law)** \* including ones hosted/co-hosted by Osaka Prefecture

- **To organizers,**  
Request to thoroughly comply with the guidelines determined for each industry and take thorough infection tracing measures such as using “COCOA” (the national government’s contact confirming App) and Osaka COVID-19 Tracing System, and making a participant list
- **When holding an event that requires traveling across the nation or an event with over 1,000 participants, consult Osaka Prefecture beforehand about the holding conditions of the event**
- **The regulations can be changed in accordance with the national government, if the nationwide spread of infections or clusters at events occur and the national government changes the industry-specific guidelines or criteria for the capacity and number of participants**
- **The regulations to hold an event are as follows (provided appropriate infection prevention measures are taken)**

Period	Capacity Conditions		Upper Limit of Participants
From April 5 to May 5, 2021	<b><u>NO loud shouts or cheers, etc. are expected</u></b> Classical music concerts, plays, dance, traditional performances, ceremonies, exhibitions, etc. While eating and drinking will happen, no utterance is expected(※2)	<b><u>Loud shouts or cheers, etc. are expected</u></b> Concerts of rock or popular music, sporting events, public competitions, events at live music clubs or night clubs	5,000 or less
	<b>100% or less</b> (an appropriate space between persons must be secured if there are no seats.)	<b>50% or less(※1)</b> (an enough space between persons must be secured if there are no seats.)	

※1 There must be one vacant seat between different groups. Among the same group of 5 or less, vacant seats are not necessary and in that case, capacity condition of 50% can be exceeded.

※2 Events whose participants have meals can be categorized as “NO loud shouts or cheers, etc. are expected”, provided necessary infection prevention measures are taken and no utterance is expected during the events.

● **Facilities (within Osaka City) \*including ones owned by Osaka Prefecture**

Period		From April 5 to May 5, 2021
Details	Applicable facilities	<p>【Restaurants】 Restaurants(including pubs), cafes, etc. (excluding delivery/take-out services)</p> <p>【Entertainment facilities※】 Bars and karaoke boxes, etc. which are approved for business by Food Sanitation Act</p>
	Requests	<p>(Measures based on the relevant law)</p> <ul style="list-style-type: none"> <li>○ Shorten business hours (open from 5:00am to 8:00pm) -Offering alcohol : from 11:00am to 7:00pm</li> <li>○ Raise users' awareness about "dining with a mask" Decline the entry of those who don't obey without right reasons (including asking to leave)</li> <li>○ Set up acrylic boards</li> <li>○ Take the following measures other than the above: (based on the relevant law) <ul style="list-style-type: none"> <li>• Encourage employees to have a test    • Control and guide users</li> <li>• Decline the entry of those who have any symptoms such as fever</li> <li>• Set up a hand sanitizer   • Disinfect the facility   • Ventilate the facility</li> </ul> </li> <li>○ Use CO2 sensors for appropriate ventilation</li> <li>○ Comply with the guidelines determined for each industry</li> <li>○ Refrain from using karaoke equipment (Eateries with karaoke equipment)</li> </ul>

※-Among entertainment facilities, ones with approval for business by Food Sanitation Act are requested based on the relevant law

-Facilities such as internet cafes and manga cafes where certain amount of staying is expected are not requested/asked for cooperation

➤ **Facilities requested to limit event holding must comply with the regulations of holding events.(Asking for cooperation)**<sub>3</sub>

## 【Asking for cooperation (within Osaka City)】

Applicable facilities	Details
sports facilities, amusement facilities	<b>Asking for the following cooperation:</b> <ul style="list-style-type: none"> <li>• Shorten business hours(Open from 5 :00am to 8:00pm) Offering alcohol: 11:00am to 7:00pm</li> <li>• Facilities requested to limit event holding must:</li> <li>• Comply with the regulations of event holding conditions</li> <li>• Control and guide participants</li> </ul>
theaters, halls, movie /variety theaters	
meeting halls, auditorium, exhibition halls	
museums, art museums, libraries	
hotels, inns (meeting spaces ONLY)	
entertainment facilities※	<b>Asking for the following cooperation:</b> <ul style="list-style-type: none"> <li>• Shorten business hours(Open from 5 :00am to 8:00pm) Offering alcohol: 11:00am to 7:00pm</li> <li>• Control and guide participants</li> </ul>
stores that sell goods (over 1,000m <sup>2</sup> ) (excluding daily necessities )	
stores offering services (over 1,000m <sup>2</sup> ) (excluding essential services in daily lives)	

※ Among entertainment facilities, those which are approved for business by Food Sanitation Act are applicable for cooperation based on the relevant law. Facilities that are likely to be used for staying nights such as Internet cafés and comic cafés are not applicable for cooperation

## ● Facilities (other than Osaka City) \*including ones owned by Osaka Prefecture

Period		From April 5 to May 5, 2021
Details	Applicable facilities	<p>【Restaurants】 Restaurants(including pubs), cafes, etc. (excluding delivery/take-out services)</p> <p>【Entertainment facilities※】 Bars and karaoke boxes, etc. which are approved for business by Food Sanitation Act</p>
	Requests	<p>(Measures based on the relevant law)</p> <ul style="list-style-type: none"> <li>○ Shorten business hours (open from 5:00am to 9:00pm)               <ul style="list-style-type: none"> <li>-Offering alcohol: from 11:00am to 8:30pm</li> </ul> </li> <li>○ Raise users' awareness about "dining with a mask"               <ul style="list-style-type: none"> <li>Decline the entry of those who don't obey without right reasons (including asking to leave)</li> </ul> </li> <li>○ Set up acrylic boards</li> <li>○ Take the following measures other than the above: (based on the relevant law)               <ul style="list-style-type: none"> <li>・ Encourage employees to have a test    ・ Control and guide users</li> <li>・ Decline the entry of those who have any symptoms such as fever</li> <li>・ Set up a hand sanitizer    ・ Disinfect the facility    ・ Ventilate the facility</li> </ul> </li> <li>○ Use CO2 sensors for appropriate ventilation</li> <li>○ Comply with the guidelines determined for each industry</li> <li>○ Refrain from using karaoke equipment (Eateries with karaoke equipment)</li> </ul>

※-Among entertainment facilities, ones with approval for business by Food Sanitation Act are requested based on the relevant law

-Facilities such as internet cafes and manga cafes where certain amount of staying is expected are not requested/asked for cooperation

➤ **Facilities requested to limit event holding must comply with the regulations of holding events. (Asking for cooperation)**

**【Asking for cooperation (other than Osaka City)】 ※ Requested period: April 9 to May 5**

Applicable facilities	Details
sports facilities, amusement facilities	<b>Asking for the following cooperation:</b> <ul style="list-style-type: none"> <li>• Shorten business hours(Open from 5 :00am to 9:00pm) Offering alcohol: 11:00am to 8:30pm</li> <li>• Facilities requested to limit event holding must:</li> <li>• Comply with the regulations of event holding conditions</li> <li>• Control and guide participants</li> </ul>
theaters, halls, movie /variety theaters	
meeting halls, auditorium, exhibition halls	
museums, art museums, libraries	
hotels, inns (meeting spaces ONLY)	
entertainment facilities※	<b>Asking for the following cooperation:</b> <ul style="list-style-type: none"> <li>• Shorten business hours(Open from 5 :00am to 9:00pm) Offering alcohol: 11:00am to 8:30pm</li> <li>• Control and guide participants</li> </ul>
stores that sell goods (over 1,000m <sup>2</sup> ) (excluding daily necessities )	
stores offering services (over 1,000m <sup>2</sup> ) (excluding essential services in daily lives)	

※ Among entertainment facilities, those which are approved for business by Food Sanitation Act are applicable for cooperation based on the relevant law. Facilities that are likely to be used for staying nights such as Internet cafés and comic cafés are not applicable for cooperation

● **Strongly requested points based on the above** (based on the relevant law)

**To < Economic communities >**

- Request employees, etc. to dine in a group of 4 or less and with a mask
- Request employees to refrain from going to restaurants, etc. after shortened business hours
- Request employees, etc. to refrain from joining welcome/farewell parties, and cherry blossom viewings with eating and drinking, parties related to a company training
- Promote more teleworking of over 70% of employees  
Promote rotation of shifts, staggered working hours and bike-commuting even at the workplaces that require commuting

**To < Universities, etc. >**

- Request students, etc. to dine in a group of 4 or less and with a mask
- Request students to refrain from going to restaurants, etc. after shortened business hours
- Request students, etc. to refrain from joining welcome/farewell parties, and cherry blossom viewings with eating and drinking
- Ensure learning opportunities through effective implementation of lessons combining face-to-face and remote lectures, taking infection prevention measures
- Thoroughly call attention of students, etc. about infection prevention measures during club-activities, extracurricular activities, and in their dormitory lives
- Consider the appropriate infection prevention measures such as securing enough spaces between people at the events held in the beginning of the fiscal year (entrance ceremony, etc.)

## Establishing Pre-Emergency Measures Call Center

Osaka Prefecture has established the Pre-emergency measures Call Center to respond to inquiries from residents and business operators about the request to shorten business hours based on the relevant law and “COVID-19 safety sticker.”

### 【Outline】

Name : **Pre-Emergency Measures Call Center**

Established on : April 5, **2021**

Days & Hours : **Monday to Friday (except national holidays) 9:30am to 5:30pm**

**※Specially available from 9:30am to 9:00pm on Friday, April 2**

Tel : **0 6 - 4 3 9 7 - 3 2 6 8** (Japanese only)

※FAQ will be soon available on the website of Osaka Prefecture