

Requests based on the Emergency Measures

- ① **Area : Entire Osaka Prefecture**
- ② **Period : During the period when the emergency measures should be taken (June 1 to June 20)**
- ③ **Measures: Described below:**

● **Calling on residents (Based on the relevant law)**

- Refrain from non-essential and non-urgent outings**※
※Necessary activities for daily and healthy lives such as going to hospital, shopping for food/medicine/ daily necessities, essential commuting, and outdoor exercise/walking are excluded.
 - Refrain from non-essential and non-urgent travel across prefectures**
※ In case of the essential travel, take thorough infection prevention measures and have PCR tested before departure or at the destination.(Osaka residents: Based on the relevant law Other than Osaka residents: Request NOT based on the law)
 - Strictly refrain from using restaurants, etc. that don't take thorough infection prevention measures or those which offer alcohol and/or karaoke.**
- Refrain from drinking alcohol in a group on the street or in the park
 - In particular, refrain from outings after 8:00pm; and avoid crowded places and hours
 - Be tested as soon as possible if you have any symptoms.

● **Requests to universities, etc.** (Based on the relevant law)

- **Provide online lessons in principle in order to reduce human contact as much as possible. If it's difficult, avoid closed or crowded situations by taking measures such as dividing a class into small groups and using large classrooms, etc.**
- **Thoroughly inform students that they must refrain from coming to school and attending any activities in case they have any symptoms such as fever.**
- **Thoroughly inform students that they must refrain from club activities in order not to cause clusters due to contact with large number of people.**
- **Thoroughly raise students' awareness about infection prevention measures in the dormitories**

Requests to the economic communities (Based on the relevant law)

- Aim to reduce over 70% of employees' commuting by thoroughly implementing teleworking
 - Each business operator should announce the implementation status of the above policy to promote the efforts.
 - Even when commuting, strongly promote efforts to reduce contact with others such as rotation of shifts, staggered working hours and bike-commuting.
 - Refrain from conversation without a mask in the places such as a resting room, a smoking room and a locker room.
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- Promote teleworking or staggered working hours, in particular, for employees stated below:
 - Employees with the high risk of aggravation such as senior citizens or those who have underlying diseases
 - Pregnant employees
 - Employees who have a family member applicable to the above conditions
 - Refrain from working after 8:00pm unless it is essential for continuing business operation
 - Turn off the outdoor lights (excluding the ones necessary as anti-crime measures) at night. (NOT based on the relevant law)
 - Comply with each industry guidelines

● Event Holding (including ones hosted/co-hosted by the Prefecture)

(Based on the relevant law)

➤ **Organizers are requested to obey the following restrictions.**

Weekdays (Monday to Friday)	① 【Maximum capacity ※ 1】 ② Within 50% and, 【Maximum number of people ※ 1】 5,000 【Shortening business hours】 Until 9:00pm ※ 2
Weekends (Saturdays and Sundays)	Without audience or online holding (All the events regardless of event scale or venue ※ 3)

※ 1 Meet the smaller condition of ① or ② above (Both conditions should be met.)

When the maximum number of people is not set, enough distance between people (1m) should be secured.

※ 2 Food and beverages can be provided until 8:00pm

※ 3 The essential events for business are excluded (Specific examples are as follows:)

- ✓ National exams, certification exams
- ✓ Briefing sessions, meetings, trainings, academic conferences, etc. that are essential for the business and difficult to postpone or to hold online

(Request details when holding events)

- ◆ Thoroughly comply with each industry guidelines and take through infection prevention measures to avoid “Three Cs” and eating/drinking before and after the event.
Thoroughly inform participants that they must come straight to the venue and go straight back to home.
- ◆ Take thorough tracing measures such as introducing COCOA(Contact-Confirming App of the national government), Osaka COVID-19 Tracing System, and making a participants’ name list.
- ◆ When holding an event that needs nationwide travel or the one in which over 1,000 people participate, consult Osaka Prefecture beforehand about the holding conditions of the event.

● Facilities (including ones owned by the prefecture)

Request to eateries (Based on the relevant law)

Categories	Facilities	Request details	
Dining establishments	【Eateries】 Restaurants (including pubs), cafés, etc. (excluding delivery/take-out services)	WITH offering alcohol (including the one brought in by customers) or karaoke	Closure of the facility
	【Entertainment facilities】 Bars, cabarets, night clubs, Internet cafés/manga cafés* that have obtained business permit by the Food Sanitation Act 【Karaoke bars】 Karaoke bars(including those which don't obtain business permit by the Food Sanitation Act)	WITHOUT offering alcohol alcohol (including the one brought in by customers) or karaoke	Shortening business hours (until 8:00pm)

* Facilities that are expected to be significantly used for accommodation purposes, such as Internet cafés and manga cafés, are not subject to the request for shortening business hours. However, restricting entry as well as refraining from offering alcohol (including users' bringing alcohol into facilities) and using karaoke equipment are requested.

【Requests when operating business(Based on the relevant law)】 ※Share information about implementation status broadly on the website, etc. (request for cooperation NOT based on the law.)

- **Raise users' awareness about "dining with a mask." Decline the entry of those who don't obey without right reasons (including asking to leave)**
- **Set up acrylic boards, etc.**
- **Other than the above, take measures stipulated in the relevant law (Encourage employees to have a test, Control and guide users, Decline the entry of those who have any symptoms such as fever, Set up a hand sanitizer, Disinfect the facility, Ventilate the facility) ○Set up CO2 sensors,○Comply with the each industry guidelines**

● Facilities

Request to facilities other than eateries (Based on the relevant law)

(1) Facilities NOT requested to close (Related to the relevant regulation)

Categories	Facilities	Request details
① Social welfare facilities	nurseries, long-term care facilities, etc.	Take thorough infection prevention measures
② Schools, universities, tutoring schools, etc.	education facilities such as kindergartens, elementary schools, junior/senior high schools, special schools, universities, special training schools, miscellaneous schools, driving schools, tutoring schools, etc	<ul style="list-style-type: none"> • Refrain from club activities • Use online
③ Libraries	libraries	<ul style="list-style-type: none"> • Take thorough infection prevention measures • Appropriate entry control (Request for cooperation NOT based on the law)
④ Commercial facilities (Daily necessities stores)	daily necessities stores that sell food, medicine, medical equipment, other sanitary commodities, regenerative medical products, fuel, etc.	Take thorough infection prevention measures
⑤ Service businesses (Stores offering essential services for daily lives)	essential services for daily lives (barbers/hair salons, public bathhouses, rental clothes shops, real estate shops, pawn shops, veterinary clinics, laundries, wakes and weddings, waste disposal services, etc.)	<ul style="list-style-type: none"> • Appropriate entry control • Refrain from offering alcohol (including users' bringing alcohol into facilities)

※Other than the above, the following facilities are NOT requested to close: medical institutions, housing/accommodation facilities, public transportation, factories, financial facilities, public offices (Request to take thorough infection prevention measures(comply with each industry guidelines))

● Facilities

Request to facilities other than eateries (Based on the relevant law)

(2) Facilities requested to close (with total floor areas of more than 1000m²)

Categories	Facilities	Request details	
		More than 1000m ²	
		Weekdays	Saturdays and Sundays
Commercial facilities	big-box stores, department stores, shopping centers (including underground malls), etc. (Retailers that offer daily necessities or essential services for daily lives are excluded)	【Business Hours】 Until 8:00pm 【Other】 Entry control (Request NOT based on the law)	Closure
Amusement facilities	mah-jong game parlors, pachinko parlors, game centers, etc.		
Entertainment facilities	private movie theaters, “soap land” where one can bathe with entertainment services, shooting saloons, horse parlors, ticket counters for bike race outside the stadium, etc.		
Service businesses	luxurious bath houses, nail salons, esthetic salons, relaxation salons, etc.		

※Facilities of 1000m² or less are requested to shorten business hours (open until 8:00pm).
Entry control is also requested (Not based on the law).

● Facilities

Request to facilities other than eateries (Based on the relevant law)

(2) Facilities requested to close (with total floor areas of more than 1000m²)

Categories	Facilities	Request details		
		Weekdays	Saturdays and Sundays	
			More than 1000m ²	1000m ² or less
Sports/amusement facilities	gymnasiums, skating rinks, swimming pools, indoor tennis clubs, judo/kendo training halls, bowling alleys, sports gym, hot yoga/ yoga studios	<p>【Maximum number of people/capacity】 Up to 5,000 persons and 50% of the maximum capacity</p> <p>【Business hours】 · Events: Until 9:00pm · Other than events: 20:00pm (※1)</p> <p>【Other】 Entry control (Request for cooperation NOT based on the law)</p>	<p>【Events (※2)】 To be held without audience or online</p> <p>【Other than events】 Closure</p>	<p>【Events (※2)】 To be held without audience or online</p> <p>【Other than events】 (Maximum number of people/capacity) Up to 5,000 persons and 50% of the maximum capacity</p> <p>(Business hours) Until 8:00pm (Request for cooperation NOT based on the law)</p> <p>(Other) Entry control (Request for cooperation NOT based on the law)</p>
Museums, etc.	museums, art museums, etc.			

※ 1 : Request for cooperation as for the facilities 1000m² or less

※ 2 : Including national sporting events held in sports/amusement facilities

● Facilities Request to facilities other than eateries (Based on the relevant law)

(3) Facilities to obey the request to the event holding

Categories	Facilities	Request details		
		Weekdays	Saturdays and Sundays	
			More than 1000m ²	1000m ² or less
Theaters, etc.	theaters, halls, variety theaters	【Maximum number of people/capacity】 Up to 5,000 persons and 50% of the maximum capacity 【Business hours】 ・ Events: Until 9:00pm ・ Other than events:(※ 2) 20:00pm (※3, 4) 【Other】 Entry control (Request for cooperation NOT based on the law)	【Events】 To be held without audience or online 【Other than events :(※2)】 (Maximum number of people/capacity) Up to 5,000 persons and 50% of the maximum capacity (Business hours) Until 8:00pm (Request for cooperation NOT based on the law ※3, 4) (Other) Entry control (Request for cooperation NOT based on the law)	
Entertainment facilities	clubs with live music(※1)		<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> (Movie theaters more than 1000m² 【Events】 To be held without audience or online 【Other than events :(※2)】 Closure </div>	
Meeting/exhibition facilities	auditoriums, exhibition halls, cultural halls, multipurpose halls etc.			
Hotels and inns	hotels, inns (meeting spaces ONLY)			
Sports facilities	baseball stadium, golf courses and practice ranges athletics stadium, outdoor tennis ground, batting cage, etc.			
Movie theaters	Movie theaters			

※1: Facilities permitted to run eateries: requests same as those to eateries (eateries should be closed after 8:00pm, etc.) ※3: Movie theaters should be closed after 9:00pm
 ※2: Personal exercises without audience in the sports facilities, usual business of movie theaters are equivalent to “other than events.” ※4: Request for cooperation as for facilities of 1000m² or less

● Facilities

Request to facilities other than eateries
(Based on the relevant law)

Reduce the number of people who go out

(3) Facilities to obey the request to the event holding (Regardless of the size)

Categories	Facilities	Request details	
		Weekdays	Saturdays and Sundays
Wedding hall	wedding halls	(Request based on the law) <ul style="list-style-type: none"> • Refrain from offering alcohol and karaoke • Shortening business hours: open until 8:00pm • Other requests same as those to eateries (Request for cooperation NOT based on the law) <ul style="list-style-type: none"> • Holding hours: within 1.5 hours • Participants: the smaller one of: 50 persons or less, or 50% or less of the facility's capacity 	
Funeral hall	funeral halls	(Request for cooperation NOT based on the law) <ul style="list-style-type: none"> • Refrain from offering alcohol (including customers' bringing alcohol into facilities) 	

● **Request for Cooperation to public transportation (subway, bus, etc.)**

(Not based on the law)

【Request details】

- ◆ **Advance the last-train time**
- ◆ **Implement temperature check at major stations**

Request to Osaka Residents

Stay home as much as possible during the period of
Declaration of a State of Emergency

【Outings should be limited to the following cases】

- ◆ **Going to a medical institution**
- ◆ **Shopping for food/medicine/daily necessities**
- ◆ **Essential commuting (Work from home as much as possible)**
- ◆ **Exercising or walking outside**
- ◆ **Other activities necessary to keep health and daily lives**

Call Center for Emergency Measures

Osaka Prefecture has established a Call Center for Emergency Measures to respond to inquiries from residents and business operators.

【Outline of the Call Center】

Days & Hours : **Monday to Friday 9:30am to 5:30pm**

Phone number : **06-7178-1398** (in Japanese only)

※FAQ will be soon available on the website of Osaka Prefecture