

Requests based on the Emergency Measures

- ① **Area : Entire Osaka Prefecture**
- ② **Period : During the period when the emergency measures should be taken (August 20 to September 12, 2021; Request details are to be re-considered depending on the situation of the infection spread)**
- ③ **Measures: Described below:**
 - **Calling on residents (Based on the relevant law)**

- **Refrain from non-essential and non-urgent outings** ※ Halve the outing occasions to the crowded places
※Necessary activities for daily and healthy lives such as going to hospital, shopping for food/medicine/ daily necessities, essential commuting, and outdoor exercise/walking are excluded
※Especially, stay home after 8:00pm. When you need to go out, act with your family or friends you usually stay with and keep your group as small as possible, avoiding crowded places and peak times
- **To people in their 40s and 50s who have a higher risk of aggravation, in particular, be sure to take thorough infection prevention measures**
- **Refrain from non-essential and non-urgent travel across prefectures such as homecoming visit and leisure trips as much as possible**
- ※ In case of the essential travel, take thorough infection prevention measures and have PCR-tested before departure or at the destination.(Osaka residents: Based on the relevant law. Other than Osaka residents: Request for cooperation not based on the law)
- **Strictly refrain from using eateries that offer alcohol and/or karaoke against the request**
- Refrain from drinking alcohol in a group on the street or in a park
- Be tested as soon as possible if you have any symptoms
- Enjoy Paralympic Games at home

● Requests to universities, etc. (Based on the relevant law)

○ **Thoroughly inform students that they must refrain from the following behavior.**

- **Joining club activities that have a risk of causing infection clusters (especially, camps and practice games)**
- **Joining activities where many people gather and dining in a large group before/after the activity**
- **Making a trip and holding a drinking party at their/their friend's home**

○ Provide online lessons in principle in order to reduce human contact as much as possible.
If it's difficult, avoid closed or crowded situations by taking measures such as dividing a class into small groups and using large classrooms, etc.

○ Thoroughly raise students' awareness about infection prevention measures in the dormitories

○ Thoroughly inform students that they must refrain from coming to school and attending any activities in case they have any symptoms such as fever.

Requests to the economic communities (Based on the relevant law)

- **Aim to reduce over 70% of employees' commuting by thoroughly implementing teleworking and taking pay-holidays**
 - **Each business operator should announce the implementation status of the above policy to promote the efforts.**
 - **Even when commuting, strongly promote efforts to reduce contact with others such as rotation of shifts, staggered working hours and bike-commuting**
 - **Refrain from conversation without a mask in the places such as a resting room, a smoking room and a locker room.**
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- Promote teleworking or staggered working hours, in particular, for employees stated below:
 - Employees with the high risk of aggravation such as senior citizens or those who have underlying diseases
 - Pregnant employees
 - Employees who have a family member applicable to the above conditions
 - Refrain from working after 8:00pm unless it is essential for continuing business operation
 - Turn off the outdoor lights (excluding the ones necessary as anti-crime measures) at night.
(Request for cooperation not based on the law)
 - Comply with each industry guidelines

● Event Holding (including the ones hosted/co-hosted by Osaka Prefecture)

(Based on the relevant law)

➤ Organizers are requested to obey the following restrictions.

① 【Maximum capacity ※1】 Within 50% and ② 【Maximum number of people※1】 5,000;
【Shortening business/opening hours】 Until 9:00pm※2

※1 Meet the smaller condition of ① or ② above (Both conditions must be met.)

When the maximum number of people is not set, enough distance between people (1m) should be secured.

※2 Food and beverages can be provided until 8:00pm. Refrain from offering alcohol (including the carried-in by users) and/or karaoke

(Request details when holding events)

- ◆ Thoroughly comply with each industry guidelines and take through infection prevention measures to avoid “Three Cs” and eating/drinking before and after the event.
Thoroughly inform participants that they must come straight to the venue and go straight back to home.
- ◆ Take thorough tracing measures such as introducing COCOA(Contact-Confirming App of the national government), Osaka COVID-19 Tracing System, or making a participants’ name list.
- ◆ When holding an event that needs nationwide travel or the one in which over 1,000 people participate, consult Osaka Prefecture beforehand about the holding conditions of the event.

● Facilities(including the ones owned by Osaka Prefecture)

Request to eateries(Based on the relevant law)

Category	Facilities		Request details
Dining establishments and other facilities	【Eateries】 Restaurants (including pubs), cafés, etc. (excluding delivery/take-out services) 【Entertainment facilities】 Cabarets, night clubs, Internet cafés/manga cafés(※1) that have obtained business permit by the Food Sanitation Act 【Karaoke bars】 Karaoke bars(including those which don't obtain business permit by the Food Sanitation Act) 【Wedding halls】 (※2)	WITH offering alcohol (including the carried-in by users) or karaoke	Closure of the facility
		WITHOUT offering alcohol (including the carried-in by users) and karaoke	Shortening business hours (until 8:00pm)

※1. Facilities that are expected to be significantly used for the accommodation purpose, such as Internet cafés and manga cafés, are not subject to the request for the closure of the facility. However, they are requested to control the entry of users and to refrain from offering alcohol (including the carried-in by users) and karaoke.

※2. They are requested to hold wedding ceremonies and parties under the following conditions: Hours: as short as possible (within 1.5 hours) Number of participants: as small as possible (the smaller one of 50 people or 50% of the facility's capacity) (Request for cooperation not based on the law)

【Requests when operating business(Based on the relevant law)】 ※Share information about implementation status broadly on the website, etc. (request for cooperation not based on the law.)

- Raise users' awareness about "dining with a mask." Decline the entry of those who don't obey without right reasons (including asking to leave)
- Set up acrylic boards, etc.
- Other than the above, take measures stipulated in the relevant law (Encourage employees to have a test; Control entry of customers including managing/limiting the number of customers and guiding the way; Decline the entry of those who have any symptoms such as fever, Set up a hand sanitizer; Disinfect the facility, Ventilate the facility)
- Set up CO2 sensors
- Comply with the each industry guidelines

● Facilities (including the ones owned by Osaka Prefecture)

Request to facilities other than eateries (Based on the relevant law)

Categories	Facilities	Request details (Facilities more than 1000m ²)
Commercial facilities	large-scale retail stores, department stores, shopping centers (including underground malls), etc. (Retailers that offer daily necessities or essential services for daily lives are excluded)	<p>【Business Hours】 Until 8:00pm (based on the law)</p> <p>【Other】 Proper control of customers' entry (managing and limiting the number of customers, guiding the way, etc.)(based on the relevant law) ※Widely share information about above measures on the website or using other media (request for cooperation not based on the law)</p>
	basement food floors at department stores	<p>○ Aim to accept approx. half of the customers compared to the usual time Thoroughly control the entry of customers (based on the relevant law)</p> <p>○ Share information broadly about above measures on the website or using other media (request for cooperation not based on the law)</p>
Amusement facilities	mah-jong game parlors, pachinko parlors, game centers, etc.	<p>【Business Hours】 Until 8:00pm (based on the relevant law)</p> <p>【Other】 Proper control of customers' entry (managing and limiting the number of customers, guiding the way, etc.) (based on the relevant law)</p>
Entertainment facilities	private movie theaters, "soap land" where one can bathe with entertainment services, shooting saloons, horse parlors, ticket counters for bike race outside the stadium, etc.	<p>【Business Hours】 Until 8:00pm (based on the relevant law)</p> <p>【Other】 Proper control of customers' entry (managing and limiting the number of customers, guiding the way, etc.) (based on the relevant law)</p>
Service businesses	luxurious bath houses, nail salons, esthetic salons, relaxation salons, etc.	

※Facilities of 1000m² or less are requested to shorten business hours (open until 8:00pm). Entry control is also requested (not based on the law).

● Facilities (including the ones owned by Osaka Prefecture)

Request to facilities other than eateries (Based on the relevant law)

Categories	Facilities	Request details
Theaters, etc.	theaters, halls, movie theaters(※1), variety theaters	<p>【Maximum number of people/capacity】 Up to 5,000 persons and within 50% of the maximum capacity</p> <p>【Business hours】 ・ Events: Until 9:00pm ・ Other than events:(※4) Until 8:00pm</p> <p>【Other】 Proper control of customers' entry (managing and limiting the number of customers, guiding the way, etc.)</p>
Entertainment facilities	clubs with live music(※2)	
Meeting/exhibition facilities	auditoriums, exhibition halls, cultural halls, multipurpose halls etc.	
Hotels and inns	hotels, inns (meeting spaces ONLY)	
Sports/amusement facilities	gymnasiums, skating rinks, swimming pools, indoor tennis clubs, judo/kendo training halls, bowling alleys, theme parks, amusement parks, baseball stadiums, golf courses and practice ranges, athletics stadiums, outdoor tennis grounds, batting cages, sports clubs, hot yoga/ yoga studios, etc.	
Museums, etc.	museums, art museums, etc.	

※1. Normal business hours of movie theaters are limited to until 9:00pm.

※2: Facilities permitted to run eateries are requested to follow conditions same as those to eateries (eateries can be open until 8:00pm, etc.)

※3. Personal exercises or plays without spectators in the sports facilities are regarded as other than events.

※4: To facilities of 1000㎡ or less, cooperation is requested.

● **Request for Cooperation to public transportation (subway, bus, etc.)**

(Not based on the law)

【Request details】

- ◆ **Advance the last-train time**
- ◆ **Check body temperature of passengers at major stations**

Call Center for Emergency Measures

Osaka Prefecture has established a Call Center for Emergency Measures to respond to inquiries from residents and business operators.

【Outline of the Call Center】

Days & Hours : **Monday to Friday 9:30am to 5:30pm**

Phone number : **06-7178-1398** (in Japanese only)

※FAQ will be soon available on the website of Osaka Prefecture