

Requests Based on the Quasi-Emergency measures

- ① Area : Entire Osaka Prefecture
- ② Period : March 7 to 21, 2022
- ③ Measures:

(1) Infection prevention measures based on the characteristics of omicron variant

1. Calling on residents (based on the relevant law)

- To senior citizens* and those who have an elderly family member, in order to protect the lives and health of the elderly, refrain from going out/traveling to places with a high infection risk or crowded places
- Refrain from meeting senior citizens at elderly facilities in principle (when meeting them, take non-contact measures such as an online meeting)
- If an elderly family member* is infected, to protect his/her life, actively use a large-scale healthcare/recuperation center or a lodging facility for recuperation

*Including people with high-risk of developing severe illness such as those who have underlying diseases

2. Request to municipalities(based on the relevant law)

- Complete vaccine booster shots to residents of elderly facilities by March 21

3. Request to elderly facilities (based on the relevant law)

- **Refrain from meeting family members, etc. at the facility in principle (when meeting them, take non-contact measures such as an online meeting)**
- **To managers of facilities, cooperate with municipalities in promoting early vaccine booster shots (by March 21)**
- **To managers of facilities, if someone tested positive or has similar symptoms, cooperate with in-facility doctors, collaborative medical institutions and house call medical institutions to provide swift treatment**

4. Request to healthcare institutions(based on the relevant law)

- **To collaborative medical institutions and house call medical institutions, cooperate with municipalities in promoting early vaccine booster shots by municipalities (by March 21)**
- **To core/house call medical institutions in the region, when asked for house call to elderly facilities from public health centers, cooperate with them including securing a house call system in the region**
- **To core medical institutions for infectious diseases in the region, promote support for infection control at elderly facilities**

(2) Continued infection prevention measures

(1) Calling on residents (Based on the relevant law)

- Refrain from going out/traveling to places with a high infection risk or crowded places
- Refrain from going to restaurants after shortened business hours
- Obey four rules of dining:
 - Dine in a group of four or less at one table
 - Dine within around two hours
 - Use restaurants that have a Gold Sticker
 - Wear a mask while dining*
- Take thorough infection prevention measures (avoiding the ****Three Cs, wearing a mask, washing your hands, ventilating frequently, etc.)**
****Three Cs: Closed spaces, Crowded places, Close-contact settings**
- Refrain from non-urgent travel between prefectures as much as possible (except when all the relating people have tested negative)
- If you have any symptoms, be tested as soon as possible. Those who have no symptoms but feel anxiety of infection are also highly recommended to be tested (charge-free)
- Refrain from using restaurants that don't take thorough infection prevention measures

*This is not applied if diseases, etc. make wearing a mask difficult.

● **Requests to universities, etc.** (Based on the relevant law)

- **Thoroughly inform students that they must refrain from coming to school and attending any activities if they have any symptoms such as fever.**
- **Inform students that they must refrain from joining club or other activities (a camp, etc.) that have a high risk of infection and dining before/after the activity (except when all the relating people are to be tested)**
- **Inform students that they must refrain from joining a drinking party at their/their friend's house or dining with a large number of people**
- **Manage to balance the infection prevention and the securing of learning opportunities through the effective combination of in-person lessons and online lessons.**
- **Thoroughly make students be aware of infection prevention measures in their dormitory**

● **Requests to the economic community** (Based on the relevant law)

- **Promote policies to reduce human contact such as teleworking, staggered working hours and bike-commuting**
- **Refrain from conversation without a mask in the places such as a resting room, a smoking room and a locker room.**
- **Businesses that conduct essential operations to secure the stability of the people's lives and the national economy, as well as businesses that support these operations*, should check their business continuity plan (BCP) and continue necessary operations (request not based on the law)**

***Examples)**

- Medical facilities (hospitals, pharmacies, etc.)
- Life support-related facilities (long-term care facilities, support facilities for people with disabilities)
- Infrastructure-related businesses (electricity, gas, etc.)
- Food and beverage supply-related businesses (food and beverage distributors, online shops)
- Daily necessity supply-related businesses (household commodity distributors, online shops)
- Home delivery/take-out shops, retailers of daily necessities (department stores, super markets, convenience stores, etc.)
- Daily essential services (hotels/lodging facilities, public bathing facilities, barbers/hair salons)
- Financial services (banks, credit card and other payment services)
- Logistic/transportation services (railways, bus/taxi/truck operations, air companies, post services, etc.)
- Services related to child-rearing (child welfare facilities such as nurseries, after-school nurseries, etc.)

- **Give consideration to allow teleworking or staggered working hours to the following employees:**
 - Employees who have a risk of aggravation (such as a senior citizen or with underlying diseases) , who are pregnant.**
 - Employees who have a family member as stated above.**
- **Comply with guidelines of each industry**

● Holding events (including ones hosted (co-hosted) by Osaka Prefecture (based on the relevant law)

➤ Request event organizers to impose the following restrictions on the events held in entire Osaka Prefecture

< When tickets have already gone on sale, only those sold by January 28 don't need to be canceled even if the following conditions are not met. >

	(A)Events with an Infection Prevention Safety Plan *3	(B)Other events (Without an Infection Prevention Safety Plan)
(1) Maximum number of people *2	Up to 20,000 (Adding to the full capacity is allowed if all the participants are tested *4)	5,000
(2) Capacity ratio *2	100% *5	Without loud voice : 100% With loud voice : 50% *6

Organizers are requested to:

◆Submit an Infection Prevention Safety Plan to Osaka Prefecture at least before two weeks of the event

◆When organizing “Other events (without an Infection Prevention Safety Plan)

Make a checklist of infection prevention measures in line with the format set by Osaka Prefecture and present it on the website, etc.

Keep the checklist for one year counting from the day the event finished

◆Take thorough infection tracing measures such as using “COCOA” (the national government’s contact confirming App) or Osaka COVID-19 Tracing System, or making a participant list

* 1 Events include amusement parks and theme parks

*2 Need to meet the smaller one of (1) or (2) (need to meet the both conditions); When the full capacity is not set: -With loud voice: Keep enough distance between people (hopefully 2m, at least 1m) –Without loud voice: Keep distance that can prevent people from touching each other

*3 Applied to the events that have 5,000 or more participants

*4 The number of people that exceeds upper limit (2000) are to be confirmed negative. Organizers that wish to apply for the relaxation of behavioral restrictions through testing all participants need to register with Osaka Prefecture.

*5 At the events categorized (A), “without loud voice” must be secured.

*6 “With loud voice” is defined as follows: Spectators, etc. continue and repeat to utter in a louder voice than usual.

*7 Food and beverages can be offered between 5:00 am and 9:00 pm.

(Alcohol, including those brought in by participants, can be offered between 11:00 am and 8:30 pm.)

These are allowed under the conditions that organizers take infection prevention measures depending on the event styles such as:

- Complying with guidelines of each industry - Accepting only a group of four or less people at one table

● **Facilities** (including the ones owned by Osaka Prefecture)

Requests to dining establishments (Based on the relevant law)

Facilities	Request details														
	Facilities with the Gold Sticker (Refer to p.10)	Other facilities													
<p>【Eateries】 restaurants (including pubs), cafés(excluding delivery/take-out services)</p> <p>【Amusement facilities】 cabarets, night clubs, Internet cafés/comic cafés*1 karaoke boxes (limited to the ones approved by the Food Sanitation Act</p> <p>【Wedding halls】 When holding a wedding party in a wedding hall, hotel, or lodging facility that have received permission to run eateries *1. Internet cafés/comic cafés are not requested to shorten business hours(facilities where people stay long time at night)</p>	<p>Choose ① or ② (Based on the relevant law)</p> <table border="1"> <thead> <tr> <th></th> <th>Shorten business hours</th> <th>Offer alcohol(including those brought in)</th> </tr> </thead> <tbody> <tr> <td>①</td> <td>5:00 am to 9:00 pm</td> <td>11:00 am to 8:30 pm</td> </tr> <tr> <td>②</td> <td>5:00 am to 8:00 pm</td> <td>Closed</td> </tr> </tbody> </table> <p>• Up to 4 people at one table* (If a group has five or more members, divide them into two or more tables.) However, If all the members have been confirmed as tested negative, five or more people can be seated at one table. (need to register with Osaka Prefecture)</p>		Shorten business hours	Offer alcohol(including those brought in)	①	5:00 am to 9:00 pm	11:00 am to 8:30 pm	②	5:00 am to 8:00 pm	Closed	<p>Obey the following conditions</p> <table border="1"> <thead> <tr> <th>Shorten business hours</th> <th>Offer alcohol (including those brought in)</th> </tr> </thead> <tbody> <tr> <td>5:00 am to 8:00 pm</td> <td>Closed</td> </tr> </tbody> </table> <p>• Up to four people are allowed in a group and at one table (Refrain from accepting a group of five or more people)</p>	Shorten business hours	Offer alcohol (including those brought in)	5:00 am to 8:00 pm	Closed
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<Requests to every dining establishment> (Based on the relevant law)

- Request customers to wear a mask while dining. If they don't obey without right reasons, decline their entry (including requesting to leave)
- Setting acrylic panels, etc.
- Other than the above, take measures stipulated by the relevant law, such as: suggesting employees to be tested, entry control of customers, declining customers who have any symptoms such as fever, Installation of hand sanitizing equipment, disinfecting the facility, ventilation
- Thoroughly comply with the guidelines of each industry
- Request clients not to stay at your facility over two hours
- When using karaoke, take thorough infection prevention measures such as avoiding crowded situation and ensuring ventilation

● Facilities (including the prefectural facilities)

Request to facilities other than dining establishments (Based on the relevant law)

Categories	Facilities	Request details (Facilities more than 1000m ²)
Commercial facilities	big-box stores, department stores (including underground food stores), shopping centers(including underground malls), etc. (Retailers that offer daily necessities or essential services for daily lives are excluded)	<p>Take thorough infection prevention measures such as:</p> <ul style="list-style-type: none"> • Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.) • Requesting people to wear a mask • Setting the acrylic boards • Securing enough distance between people, etc.
Amusement facilities	mah-jong game parlors, pachinko parlors, game centers, etc.	
Entertainment facilities	private movie theaters, “soap land” where one can bathe with entertainment services, shooting saloons, horse parlors, ticket counters for bike race outside the stadium, etc.	
Service businesses	luxurious bath houses, nail salons, esthetic salons, relaxation salons, etc.	

● Facilities (including the prefectural facilities)

Request to facilities other than dining establishments (based on the relevant law)

Categories	Facilities	Request details
Theaters, etc.	theaters, halls, movie theaters, variety theaters	<p>【Maximum number of people/capacity conditions】 When events are held: Same as the conditions of event holding</p> <p>【Other】 (To the facilities more than 1000 m²) Take thorough infection prevention measures as follows:</p> <ul style="list-style-type: none"> • Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.) • Requesting people to wear a mask • Setting the acrylic boards • Securing enough distance between people, etc.
Entertainment facilities	clubs with live music ※	
Meeting/exhibition facilities	auditoriums, exhibition halls, cultural halls, multipurpose halls, etc.	
Hotels and inns	hotels, inns (meeting spaces ONLY)	
Sports/amusement Facilities	gymnasiums, skating rinks, swimming pools, indoor tennis clubs, judo/kendo training halls, bowling alleys, theme parks, amusement parks, baseball stadiums, golf courses, athletics stadiums, outdoor tennis ground, golf practice ranges, batting cages, sports clubs, hot yoga/ yoga studios, etc.	
Museums, etc.	museums, art museums, etc.	

※Facilities that are approved to run eateries are requested same restrictions as those of eateries.

Gold Sticker System

Reference

Outline

New Certification System established to make infection-resistant society by further promoting infection prevention measures in dining establishments so that residents can use them in the safe and secure environment

To whom

Dining establishments (Other than Takeout-only shops)

Criteria

It is required to meet all the criteria including the following examples:

- (Ex)
- Set up acrylic board (Keep distance between seats)
 - Thoroughly disinfect hands and fingers
 - Promote wearing a mask except while eating
 - Thoroughly ventilate and set up a CO2 sensor
 - Recommend that employees with any symptoms should use “Smart phone test center for restaurants”
 - Assign a “COVID-19 countermeasure leader”

Contact Info.

Gold Sticker Call Center:

Tel: 06-7178-1371 (in Japanese only)

Hours: Weekdays 9:30 am to 5:30 pm



Call Center regarding the requests based on the relevant law

Osaka Prefecture has established a Call Center to respond to inquiries regarding the requests based on the relevant law.

【Outline】

Days & Hours : **Monday to Friday: 9:30 am to 5:30 pm**

***Friday, March 4: Open until 10:00 pm**

Saturday, March 5 and Sunday, March 6 : Open from 9:30 am to 5:30 pm

Tel : 06-7178-1398 (in Japanese only)

* FAQ will be soon available on the website of Osaka Prefecture.