

Requests to Osaka Residents

- ① Area : Entire Osaka Prefecture
- ② Period : March 22 to April 24, 2022
- ③ Measures:

(1) Infection prevention measures based on the characteristics of the omicron variant

1. Calling on residents (based on the relevant law)

- To senior citizens* and those who have close contact with them on a daily basis, in order to protect the lives and health of the elderly, refrain from going out/traveling to places with a high infection risk
- Refrain from visiting senior citizens at elderly facilities in principle (when visiting them, take non-contact measures such as an online meeting)
- If a family member of an elderly person is infected, to protect the elderly person's life, actively use a large-scale healthcare/recuperation center or a lodging facility for recuperation
- If an elderly person has any symptoms, make him/her get tested as soon as possible.

*Including people with high-risk of developing severe illness such as those who have underlying diseases

2. Request to elderly facilities (based on the relevant law)

- **Take thorough infection prevention measures, and refrain from having the elderly's family members visit the facilities to meet the elderly in person in principle (Consider non-contact measures such as an online visiting when they hope to meet)**
- **To managers of facilities, if someone tested positive or has similar symptoms, cooperate with in-facility doctors, collaborative medical institutions and house call medical institutions to provide swift treatment**

3. Request to medical institutions (based on the relevant law)

- **To core/house call medical institutions in the region, when asked for house call to elderly facilities from public health centers, cooperate with them including securing a house call system in the region**
- **To core medical institutions for infectious diseases in the region, promote support for infection control at elderly facilities**

(2) Continued infection prevention measures

1. Calling on residents (based on the relevant law)

- **Obey four rules of dining:**

Take thorough infection prevention measures; in particular, when joining welcome and farewell parties, thank-you parties, and cherry-blossom viewing with a drinking party because these activities have high infection risks.

- Dine in a group of four or less at one table

- Dine within around two hours

- Use restaurants that have a Gold Sticker

- Wear a mask* while dining

*This is not applied if diseases, etc. make wearing a mask difficult.

- Take thorough infection prevention measures (avoiding the **Three Cs, wearing a mask, washing your hands, ventilating frequently, etc.)

**Three Cs: Closed spaces, Crowded places, Close-contact settings

Especially, pay special attention to children's infection prevention

- When traveling between prefectures, take thorough basic infection prevention measures and refrain from behavior with high infection risk at the destination.
- If you have any symptoms, be tested as soon as possible. Those who have no symptoms but feel anxiety of infection are also highly recommended to be tested (A charge-free program is being implemented)
- Refrain from using restaurants that don't take thorough infection prevention measures

● **Requests to universities, etc.** (Based on the relevant law)

- Thoroughly inform students that they must refrain from coming to school and attending any activities if they have any symptoms such as fever.
- Inform students that they must take thorough infection prevention measures when joining activities such as:
 - Trips and drinking parties at home/their friend's home
 - Especially, dining with many people such as welcome and farewell parties, thank-you parties, and cherry-blossom viewing with a drinking party
 - Activities with high infection risk during club or after-school activities (camps, etc.) and dining before/after those activities
- Thoroughly make students be aware of infection prevention measures in their dormitory

● Requests to the economic community (based on the relevant law)

- Promote policies to reduce human contact such as teleworking, staggered working hours and bike-commuting
- Take thorough infection prevention measures when dining with many people, such as welcome and farewell parties and cherry-blossom viewing with a drinking party
- Refrain from conversation without a mask in the places such as a resting room, a smoking room and a locker room
- Give special consideration to allow teleworking or staggered working hours to the following employees:
 - Employees who have a risk of aggravation (such as a senior citizen or with underlying diseases), who are pregnant.
 - Employees who have a family member as stated above.
- Comply with guidelines of each industry

● **Holding events (including ones hosted (co-hosted) by Osaka Prefecture (based on the relevant law)**

➤ **Request event organizers to impose the following restrictions on the events held in entire Osaka Prefecture**

| | (A)Events with an Infection Prevention Safety Plan *3 | (B)Other events (Without an Infection Prevention Safety Plan) |
|---------------------------------|---|---|
| (1) Maximum number of people *2 | Up to the full capacity | The larger one of 5,000 or 50% of the full capacity |
| (2) Capacity ratio *2 | 100% *4 | Without loud voice : 100% With loud voice : 50% *5 |

Organizers are requested to:

- ◆ Submit an Infection Prevention Safety Plan to Osaka Prefecture at least before two weeks of the event
- ◆ When organizing “Other events (without an Infection Prevention Safety Plan)
 - Make a checklist of infection prevention measures in line with the format set by Osaka Prefecture and present it on the website, etc.
 - Keep the checklist for one year counting from the day the event finished
- ◆ Take thorough infection tracing measures such as using “COCOA” (the national government’s contact confirming App) or Osaka COVID-19 Tracing System, or making a participant list

Participants of events are requested to:

- ◆ Take thorough infection prevention measures before/after the event; and come straight to the venue and go straight home

* 1 Events include amusement parks and theme parks

*2 Need to meet the smaller one of (1) or (2) (need to meet the both conditions); When the full capacity is not set: -With loud voice: Keep enough distance between people (hopefully 2m, at least 1m) –Without loud voice: Keep distance that can prevent people from touching each other

*3 Applied to the events that have 5,000 or more participants and 50% or more capacity rate.

*4 At the events categorized (A), “without loud voice” must be secured.

*5 “With loud voice” is defined as follows: Spectators, etc. continue and repeat to utter in a louder voice than usual.

*6 Food and beverages can be offered under the conditions that organizers obey infection prevention measures according to the type of each event such as:

- Complying with guidelines of each industry
- Accepting only a group of four or less people at one table

● **Facilities** (including the ones owned by Osaka Prefecture)

Requests to dining establishments (based on the relevant law)

| Facilities | Request details | |
|--|--|--|
| | Facilities with the Gold Sticker | Other facilities |
| <p>【Eateries】 restaurants (including pubs), cafés(excluding delivery/take-out services)</p> <p>【Amusement facilities】 cabarets, night clubs, Internet cafés/comic cafés, karaoke boxes (limited to the ones approved by the Food Sanitation Act)</p> <p>【Wedding halls】 When holding a wedding party in a wedding hall, hotel, or lodging facility that have received permission to run eateries</p> | <p>● Up to 4 people at one table* (If a group has five or more members, divide them into two or more tables.)</p> <p>However, If all the members have been confirmed as tested negative*1, five or more people can be seated at one table.</p> <p>*1 Businesses that hope to apply for the relaxation of behavioral restrictions by implementing the test for everyone must be registered with Osaka Prefecture.</p> | <p>● Up to four people are allowed in a group and at one table (Refrain from accepting a group of five or more people)</p> |

<Requests to every dining establishment> (Based on the relevant law)

- Request customers to wear a mask while dining and stay around two hours at maximum.
- When using karaoke, take thorough infection prevention measures such as avoiding crowded situation and ensuring ventilation

● Facilities (including the prefectural facilities)

Request to facilities other than dining establishments (Cooperation request not based on the law)

| Categories | Facilities | Cooperation details (Facilities more than 1000m ²) |
|---------------------------------|---|--|
| Commercial facilities | big-box stores, department stores (including underground food stores), shopping centers(including underground malls), etc. (Retailers that offer daily necessities or essential services for daily lives are excluded) | To the facilities where clusters occurred before or that have a space with the Three Cs : <ul style="list-style-type: none"> • Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.) • Take thorough infection prevention measures |
| Amusement facilities | mah-jong game parlors, pachinko parlors, game centers, etc. | |
| Entertainment facilities | private movie theaters, “soap land” where one can bathe with entertainment services, shooting saloons, horse parlors, ticket counters for bike race outside the stadium, etc. | |
| Service businesses | luxurious bath houses, nail salons, esthetic salons, relaxation salons, etc. | |

● Facilities (including the prefectural facilities)

Request to facilities other than dining establishments (based on the relevant law)

| Categories | Facilities | Request details |
|--------------------------------------|--|---|
| Theaters, etc. | theaters, halls, movie theaters, variety theaters | <p>【Maximum number of people/capacity conditions】 When events are held: Same as the conditions of event holding</p> <p>【Other】 (Cooperation not based on the law)</p> <p>To the facilities where clusters occurred before or that have a space with the Three Cs :</p> <ul style="list-style-type: none"> • Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.) • Take thorough infection prevention measures |
| Entertainment facilities | clubs with live music * | |
| Meeting/exhibition facilities | auditoriums, exhibition halls, cultural halls, multipurpose halls, etc. | |
| Hotels and inns | hotels, inns (meeting spaces ONLY) | |
| Sports/amusement Facilities | gymnasiums, skating rinks, swimming pools, indoor tennis clubs, judo/kendo training halls, bowling alleys, theme parks, amusement parks, baseball stadiums, golf courses, athletics stadiums, outdoor tennis ground, golf practice ranges, batting cages, sports clubs, hot yoga/ yoga studios, etc. | |
| Museums, etc. | museums, art museums, etc. | |

*Facilities that are approved to run eateries are requested same restrictions as those of eateries.

Gold Sticker System

Reference

Outline

New Certification System established to make infection-resistant society by further promoting infection prevention measures in dining establishments so that residents can use them in the safe and secure environment

To whom

Dining establishments (Other than Takeout-only shops)

Criteria

It is required to meet all the criteria including the following examples:

- (Ex)
- Set up acrylic board (Keep distance between seats)
 - Thoroughly disinfect hands and fingers
 - Promote wearing a mask except while eating
 - Thoroughly ventilate and set up a CO2 sensor
 - Recommend that employees with any symptoms should use “Smart phone test center for restaurants”
 - Assign a “COVID-19 countermeasure leader”

Contact Info.

Gold Sticker Call Center:

Tel: 06-7178-1371 (in Japanese only)

Hours: Weekdays 9:30 am to 5:30 pm



Call Center regarding the requests based on the relevant law

Osaka Prefecture has established a Call Center to respond to inquiries regarding the requests based on the relevant law.

【Outline】

Days & Hours : **Monday to Friday: 9:30 am to 5:30 pm**

***Saturday, March 19, Sunday, March 20, Monday (national holiday), March 21 :**
Open from 9:30 am to 5:30 pm

Tel : 06-7178-1398 (in Japanese only)

***** FAQ will be soon available on the website of Osaka Prefecture.